

# Troubleshooting Solution

## ***Model UHC6PT-22MCD – Universal Holding Cabinet Programming Instructions to add new food item***

Instructions to program a new food item through the menu item list on your Universal Holding Cabinet in 5 easy steps

### **THINK SAFETY!**

- Do not place your hands on any hot surfaces.
- UHC must be turned on and running to program the menu

### **Steps You Can Try Before Calling Technical Support**

- Thoroughly review the manual instructions provided with UHC equipment

### **Do Not Try**

- Do not disassemble unit to program

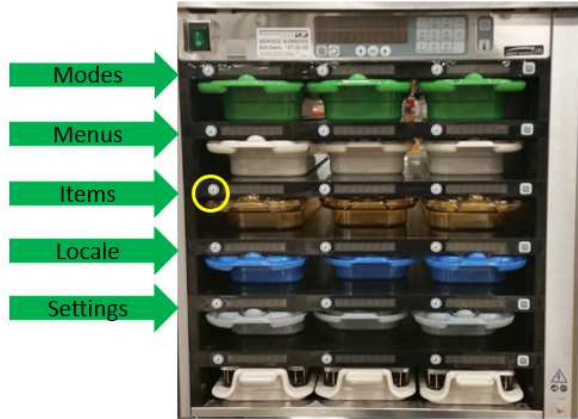
### Programming the UHC6PT-22MCD Step 1



- A. With Power Switch turned on, press and release the Program button**
- B. Display will read “Enter Code”, enter 1955**
- C. Press and release the OK button**

### Step 2

Screens along left side of cabinet will display the following:



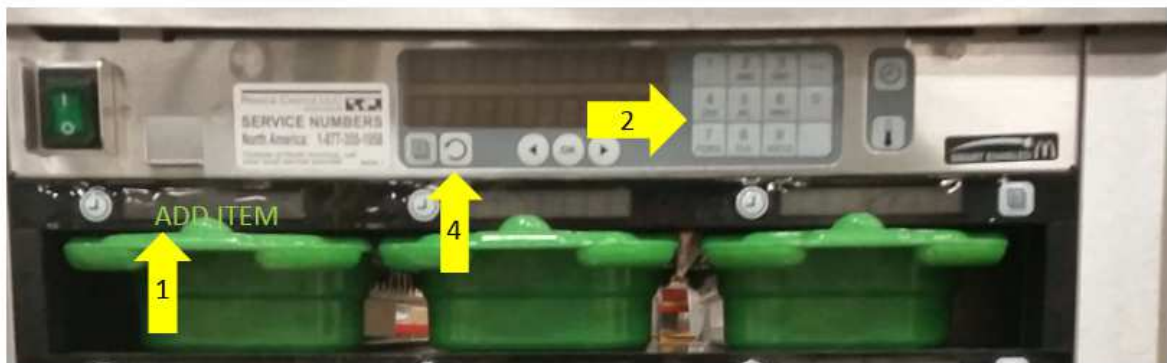
Select "Items" by pressing and releasing the timer button



Select "New Item" by pressing and releasing the timer button

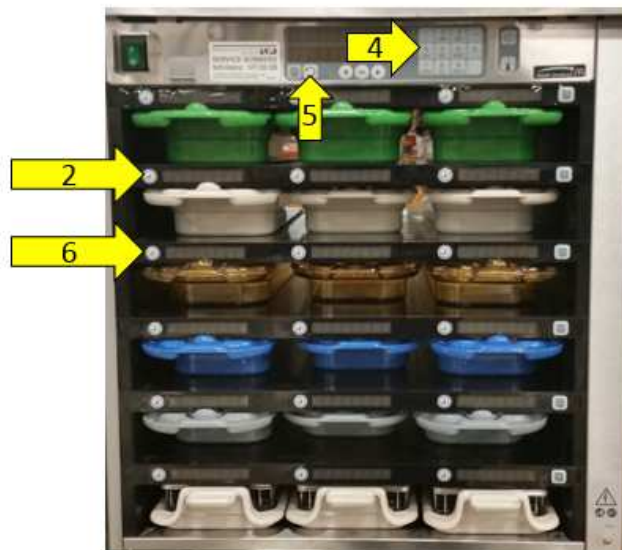
### Step 3

- A. After selecting "Add Item" the screen will display Add item with the first letter flashing
- B. Using the touch pad change the letter A to the first letter of the new item
- C. When the first letter is correct, move to the next letter
- D. After completing the name of the new item press and release the Back button



## Step 4

- A. The screens are now displaying the name of item, Top, Bottom, Hold and Cook
- B. Select Top by pressing and releasing the timer button
- C. The display will now show the set temperature for the top heater for that item
- D. Adjust the set temperature with the keypad
- E. When the temperature displayed is correct press and release the Back button
- F. Repeat this process for the Bottom



## Step 5

- A. After setting the Top and Bottom temperatures select Hold
- B. The hold time can now be adjusted at the keypad
- C. After setting the hold time press and release the Back button
- D. Follow the same steps to set the Cook more time
- E. After setting all times and temperatures press and release the back button 3 times to return to operation

**Note: Remember that the new product will need to be added to the menu (Breakfast or Regular) to be displayed when that menu is selected.**



## **Information to Have Ready Before Calling Technical Support**

- **Equipment Model Number**
- **Equipment Serial Number**
- **Store Name and Number**
- **Store Contact Email**
- **Store Contact Phone**

**Prince Castle Technical Support - 800-722-7853**